

Visitor Restrictions Updates

Update on mask mandate: Town and Country Family Physicians will continue requiring masks for patients, visitors, staff and clinicians. Private businesses can require masks according to the state law.

Patient Screening Process:

Patients and visitors are required to follow the self-screening protocol upon entry into our office.

Patients will continue to be asked pre-screening questions by phone during the appointment scheduling process, such as:

- Do you have a cough?
- Do you have a fever?
- Do you have shortness of breath or any other respiratory conditions?
- Have you or any members in your household had close contact with a confirmed or probable case of COVID-19 in the past 14 days?
- Have you had a COVID-19 vaccine?
- Have you been tested for COVID-19?

Visitor Policy: (Effective June 21, 2021)

Since the COVID-19 pandemic, we decided to keep allowing only one parent or caregiver of pediatric/geriatric patient to enter the back office as long as neither is symptomatic.

Family members or friends will be asked to wait in the main lobby downstairs or by the elevator.

If necessary for patients to be accompanied, we encourage patients to only bring vaccinated visitors to our facility. As our community continues to be vaccinated and build its immunity, we have adjusted our visitor policy. Visitation requirements may change at management's discretion.

The safety, health and well-being of all of our patients, providers and staff is our top priority. We require all patients to please continue to **wear a mask prior to entering our facility and keep it on for the duration of your visit.** If you don't have a mask, we'll provide one.

TCFP is taking every necessary precaution to keep you safe during your visit, including:

- Vaccinating our staff
- Requiring all patients, visitors and employees to wear a mask
- Implementing social distancing in our waiting rooms
- Minimizing seating plans in waiting areas and common spaces
- Extensive cleaning process
- Isolating sick patients from other patients
- Hand sanitizer dispensers are available throughout our facility